

Maintenance Charges

Remote Works Diagnostics and /or fix	£100 up to 30 mins
Half Day Engineering	£375.00
Full Day Engineering	£550.00

Broadband Charge List

Fibre to the premises (FTTP)

40/10	£45.35
80/20	£47.72
160/30	£53.02
330/50	£60.09

Fibre to cabinet (FTTC)

40/10	£40.16
80/20	£43.61

ADSL	£24.94
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SOGEA	£45.00
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Call Rates

Destination	Price per minute
0800 Calls	£0.00
Afghanistan Mobile	£0.56
Albania Mobile	£1.33
Algeria Mobile	£0.00
Anguilla Mobile	£2.70
Argentina	£0.00
Argentina Cities	£0.00
Argentina Mobile	£0.30
Australia	£0.07
Australia Mobile	£0.20
Australia Special/Premium	£0.11
Austria	£0.04
Austria Mobile	£0.06
Azores	£0.06
Bahamas	£0.85
Bahrain Mobile	£0.47
Bangladesh Mobile	£0.00

Barbados Mobile	£0.74
Belarus Mobile	£0.00
Belgium	£0.01
Belgium Mobile	£0.14
Belize	£0.79
Bermuda	£0.16
Bermuda Mobile	£0.16
Botswana Mobile	£0.93
Brazil	£0.00
Brazil - Sao Paolo	£0.01
Brazil Mobile	£0.03
Bulgaria	£0.21
Bulgaria Mobile	£0.69
Cameroon Mobile	£0.91
Canada	£0.02
Cayman Islands	£0.72
Cayman Islands Mobile	£0.63
Central African Republic Mobile	£1.77
Chile	£0.66
Chile Mobile	£0.49
China	£1.14
China Mobile	£1.08
Colombia	£0.05
Colombia Mobile	£0.22
Costa Rica	£0.07
Cote d ' Ivoire	£0.00
Cote d ' Ivoire Mobile	£0.22
Croatia	£0.03
Croatia Mobile	£0.14
Cyprus	£0.05
Cyprus Mobile	£0.15
Czech Republic	£0.01
Czech Republic Mobile	£0.08
Denmark	£0.03
Denmark Mobile	£0.15
Dominican Republic Mobile	£0.44
Egypt	£0.09
Egypt Mobile	£0.19
Emergency Call	£0.00
Ethiopia Mobile	£0.71

Falkland Islands	£3.99
Fax to Email	£0.06
Finland	£0.09
Finland Mobile	£1.44
Fixed Fee 31	£0.01
Fixed Fee 9	£3.29
France	£0.01
France Mobile	£0.04
Freecall	£0.00
Freephone (International)	£0.00
Georgia	£0.00
Germany	£0.02
Germany Mobile	£0.07
Ghana Mobile	£0.22
Gibraltar	£0.12
Gibraltar Mobile	£0.47
Greece	£0.04
Greece - Athens	£0.01
Greece Mobile	£0.03
Guinea Mobile	£2.27
Guyana	£0.00
Guyana Mobile	£0.89
Hong Kong	£0.05
Hong Kong Mobile	£0.12
Hungary	£0.26
Hungary Mobile	£0.03
Iceland	£0.02
Inbound Freephone	£0.11
Inbound Freephone from UK Mobile	£0.15
Inbound Geo to UK Landline	£0.02
Inbound Geo to UK Mobile	£0.43
Inbound NGCS 03	£0.04
Inbound NGCS 04	£0.00
Inbound NGCS 05	£0.01
Inbound NGCS 06	£0.02
Inbound NGCS 24	£2.37
Inbound UK Wide 03	£0.02
Inbound UK Wide 03 stNT03on-UKNNNG	£0.01
India	£0.05
India Mobile	£0.05

Indonesia	£0.22
Indonesia Mobile	£0.18
Iran	£0.57
Iran Mobile	£0.38
Iraq Mobile	£0.75
Ireland	£0.02
Ireland - Dublin	£0.02
Ireland Mobile	£0.11
Ireland Special/Premium	£0.09
Iridium (Satellite)	£9.71
Israel	£0.03
Israel Mobile	£0.30
Italy	£0.02
Italy Mobile	£0.14
Jamaica	£0.95
Jamaica Mobile	£0.00
Japan	£0.11
Japan Mobile	£0.04
Jordan	£0.61
Jordan Mobile	£0.18
Kazakhstan Mobile	£1.09
Kenya	£0.91
Kenya Mobile	£0.44
Korea (South)	£0.00
Korea (South) Mobile	£0.00
Kuwait	£0.00
Kuwait Mobile	£0.18
Latvia Mobile	£0.07
Lebanon Mobile	£0.64
Libya Mobile	£0.95
Liechtenstein Mobile	£0.22
Lithuania	£0.04
Lithuania Mobile	£0.98
Luxembourg	£0.03
Luxembourg Mobile	£0.36
Malaysia	£0.25
Malaysia Mobile	£0.08
Malta	£0.04
Malta Mobile	£0.07
Mauritius	£0.51

Mauritius Mobile	£0.52
Mexico	£0.04
Mexico - Mexico City	£0.04
Monaco	£0.21
Monaco Mobile	£2.64
Montenegro Mobile	£1.38
Morocco	£0.53
Morocco Mobile	£1.51
Namibia	£0.16
Namibia Mobile	£0.72
Nepal	£0.57
Nepal Mobile	£0.77
Netherlands	£0.03
Netherlands Mobile	£0.05
New Zealand	£0.07
New Zealand Mobile	£0.16
NGCS 10	£0.29
NGCS 11	£0.74
NGCS 12	£0.29
NGCS 13	£0.44
NGCS 14	£0.31
NGCS 2	£0.14
NGCS 27	£3.45
NGCS 3	£0.12
NGCS 30	£1.88
NGCS 38	£2.64
NGCS 4	£0.15
NGCS 47 (ff)	£0.68
NGCS 5	£0.14
NGCS 6	£0.19
NGCS 66	£3.57
NGCS 7	£0.18
NGCS 74	£0.24
NGCS 79	£111.01
NGCS 8	£0.23
NGCS 9	£0.24
NGCS 92	£0.23
NGCS 93	£1.21
Nigeria Mobile	£0.44
Norway	£0.02

Norway Mobile	£0.18
Oman	£0.51
Oman Mobile	£0.46
Operator Assistance	£0.54
Pakistan	£0.26
Pakistan Mobile	£0.16
Personal Number 99	£0.08
Personal Number F	£0.38
Peru Mobile	£0.36
Philippines	£0.56
Philippines Mobile	£0.39
Poland	£0.03
Poland Mobile	£0.07
Portugal	£0.01
Portugal Mobile	£0.04
Premium G21	£0.22
Puerto Rico	£0.28
Puerto Rico Mobile	£0.08
Qatar	£0.56
Qatar Mobile	£0.65
Romania	£0.00
Romania Mobile	£0.03
Russia	£0.72
Saudi Arabia	£0.33
Saudi Arabia Mobile	£0.12
Serbia	£0.02
Serbia Mobile	£0.45
Singapore	£0.14
Singapore Mobile	£0.05
Slovak Republic Mobile	£0.08
Slovakia	£0.47
Slovenia	£0.00
Slovenia Mobile	£0.02
South Africa	£0.46
South Africa Mobile	£0.56
South Sudan Mobile	£1.78
Spain	£0.01
Spain Mobile	£0.06
Spain Special/Premium	£1.59
Speaking Clock	£1.36

Sri Lanka	£0.51
Sri Lanka Mobile	£0.51
St Lucia	£0.76
St Lucia Mobile	£0.00
St Maarten	£0.06
Sweden	£0.02
Sweden Mobile	£0.04
Switzerland	£0.04
Switzerland Mobile	£0.32
Taiwan	£0.05
Taiwan Mobile	£0.31
Tanzania Mobile	£1.15
Thailand	£0.14
Thailand Mobile	£0.14
Togo	£0.00
Trinidad & Tobago Mobile	£1.11
Turkey	£0.06
Turkey Mobile	£0.39
Turks & Caicos Islands Mobile	£0.82
Uganda	£1.53
Uganda Mobile	£1.14
Uk Dolphin (fm2)	£0.01
UK EE (fm3)	£0.00
UK H3G (fm6)	£0.00
UK Local	£0.00
UK Mobile (fm10)	£0.00
UK Mobile (fm11)	£0.00
UK Mobile (fm12)	£0.01
UK Mobile (fm14)	£0.02
UK Mobile (fm16)	£0.00
UK National	£0.00
UK National Non-Geographic	£0.00
UK O2 (fm1)	£0.00
UK Regional Paging Service	£0.02
UK Vodafone (fm5)	£0.00
UK Wi Fi Services (fw10)	£0.07
UK Wi Fi Services (fw12)	£0.06
UK Wi Fi Services (fw2)	£0.09
UK Wi Fi Services (fw4)	£0.23
UK Wi Fi Services (fw5)	£0.03

UK Wi Fi Services (fw6)	£0.15
UK Wi Fi Services (fw7)	£0.06
UK Wi Fi Services (fw8)	£0.06
UK Wi Fi Services (fw9)	£0.17
UK Wide 03	£0.00
Ukraine Mobile	£0.01
United Arab Emirates	£0.24
United Arab Emirates Mobile	£0.37
USA	£0.03
Uzbekistan Mobile	£0.38
Vanuatu Mobile	£4.01
Vatican City State	£0.04
Vietnam Mobile	£0.17
Zambia Mobile	£1.64
Zimbabwe Mobile	£2.09