

QUALITY ASSURANCE POLICY STATEMENT

The prosperity and security of the Group, together with everyone associated with it, ultimately depends on our ability to provide products and services which meet our customers' requirements.

It is our policy to ensure:

- We provide products and services that are consistently in accordance with our own standards and our customers' needs.
- Staff awareness of our customers' requirements and that our staff are trained for the tasks assigned to them.
- Compliance with relevant statutory and regulatory requirements.
- Continual improvement in our Products and Services and the effectiveness of our Quality Management System.

To achieve this consistently and efficiently we operate a quality system which meets the requirements of ISO 9001.

We set and regularly review quality objectives and targets to achieve these aims.

It is our sincere belief that maintaining the highest standard of quality is the responsibility of every member of staff employed by the Group, including any 3rd party contractors and/or 3rd party suppliers.

Clinton Groome
COO